

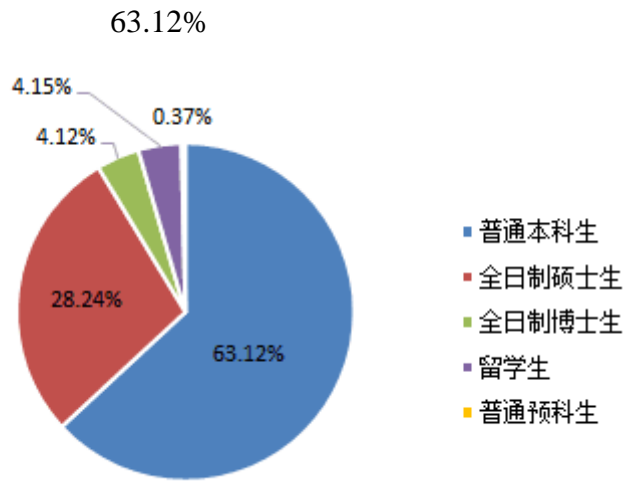
26895

16976

2018

7595

1108



1

2018

2017

20

30

2017

3

30

28

2017

4

26

50

633.84

621.11

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2017

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7170

14448

17638

20093

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	2965	1808	17.37
	1609	88.99	
1040		57.52	315
	44.47	601	489
	1057	58.46	45
61.67%			1115
	7		"
	3	"	3
"	"		1
	5	2	8
		2	"
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" 973"	4		4
"	8	"	"
"	1	"	"
"		"	16
18	"	"	1
	3		2
" 5	"	" 19	" 4
"	1		13
		14	
123			41
			18

2017	6391.26
3764.88	353.21
	2017
	2443.57
	162.26

			4363.64	
100	2018		50.93	
	22.31		18.94	
			5.84	
	1.62		9502.63	
	2		7.67	6500
	3644165		101.01	1042095
116	2017		1482445	167698
	92724		15447495	
	1014910			
		20,480Mbps		20,480Mbps
	64,760		17,031	
4,656GB	" E-LEARNING		"	
124391	23485		8000	
12894				5099
	3800			
			35000	
	MOOC			
	42			
	10629			

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2018 ”

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86

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	70.85%		3182	
16.88%	6134	30		29.02% 31-60
48.57%	60			77.59%

2.

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		2017—2018	26
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4.

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5.

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6.

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				2017-2018
	84			
2017	7			165
		100		
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2017-2018
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2018 17

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				"	-	-	-		"
				2018					
				"	"		2	"	
	"	"			"		2-6	"	
	"						2-4	"	
"					"			"	
2.					"			"	
2018									"
	"							"	
		"							
3.								"	- - "
									107
									163
						76			
		25							
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4.		"		+"					
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			4		"			"	
431			2339						
		17		28		75			45
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2018-2020

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2018

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		25%
		10%
		18%
		22%
		11%
		10%
		4%

1. 12 4 11 18 86 22
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2. 30 2018

3.

4. " "

5. 1200 4800 2018 4000

6. " "

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PDCA

" (Plan)— (Do)— (Check)— (Action)"

363

186

2017

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1

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2018

		20	80		
				2017	
	2352			82.99%	16.54%
2018		2526			
82.07%		17.42%			
		2017			
		97.21%			98.39%
	98.26%		94.00%		

BBS

			82		23
		7		33	
40			10	10	
	2			120	
20			31		7
		2	IBM	67	
					1
3		27	2018	+	
6	11	15			
"	"				8
3	2	2			" "
		1	5		

7

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97

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2017 " "

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" 6.26 " " 12.1 " " "

2018 4115 3899

94.75% 865

" 985"

2018

86.28%

2017

60.01%

88.22%

28.37% 38.75%

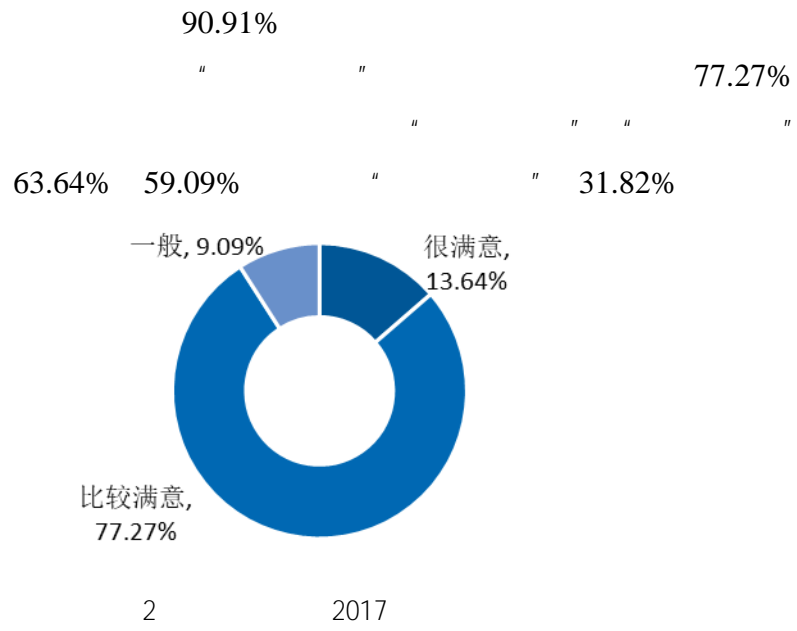
42.69%

2017 70.36%

90.56% 2017

4 2017

	15.72%
	11.59%
	10.31%
	8.98%



2018

24

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